



# Process document of Annlin99

## Infringements



This document explains the process that is followed with any infringement problem logged on the Annlin99 Website or in writing. The Trustees has approved this process and will attend to an infringement in the following order.

### Infringement 1

1. Receive Problem on website.
2. Send a warning SMS to the resident
3. Close Problem

### Infringement 2

1. Receive Problem on website.
2. Send a final warning SMS to the resident
3. Inform FTP to contact owner.
4. Close Problem

### Infringement 3

1. Receive Problem on website
2. Send a warning SMS to resident
3. Issue R800 fine to owner
4. Inform FPT to contact owner
5. Close Problem

### Infringement 4

1. Receive Problem on website
2. Request termination of residency via FPT